

**Cimarron Memorial Hospital**  
Unresolved and Self Pay Balances Policy

Patient balances that cannot be paid prior to service and balances after insurance payment will be resolved in one of the following methods:

- Payment in full
- Payment Plan with Cimarron Memorial Hospital (you may be issued a payment book).
- CMH Financial Assistance or Charity Care

Patient balances not resolved in one of the methods above will be billed on a prescribed timetable over a 120 day period. During this time the patient will receive 3 monthly statements and/or a letter verifying the amount due. If the claim has not been satisfactorily resolved within 120 days the claim may be submitted to an outside agency for professional collection assistance including legal action.

Of these options, the most advantageous for the patient would be to sign a payment plan.

The Patient can set up an appointment to discuss their account, or set up a payment plan by calling the Cimarron Memorial Hospital Business Office at 580-544-2501 Monday –Friday 8:00 am to noon and 1:00 pm to 5:00 pm.